

FAQs: Bright Horizons Education Boost

What is the Bright Horizons Education Boost program?

The Education Boost program through **Bright Horizons®** provides eligible participants with 4 months of unlimited access to learning through Bright Horizons FastTrack, an education platform powered by StraighterLine.

Your Education Boost program includes:

- More than 30 transferable self-paced courses including, business, English, health science, language, mathematics, science, technology, and more
- Live support from student success coaches to help you stay on track and reach your academic goals
- Free-of-charge eTextbooks for every course
- 10 hours of free one-on-one tutoring
- Professor-led course options that include online office hours and exam study guides
- Access to a 6-part webinar series covering academic, career, and financial planning topics

How can I register for the Education Boost program?

1. Go to your employer's dedicated Bright Horizons webpage, navigate to Education Boost and click "Details".
2. Click on the link for the enrollment form. Complete and submit the form.
3. A *Bright Horizons EdAssist Solutions®* team member will review your submission for program approval within three business days.
4. If approved, you will receive an email with your Bright Horizons FastTrack approval code and instructions on how to enroll in Bright Horizons FastTrack. You will also receive access to the Education Boost webinar series.

How is Education Boost's program eligibility determined?

Your employer has provided Bright Horizons EdAssist Solutions with information related to your employment history and eligibility. Your eligibility will be reviewed as part of the registration process.

When does my 4-month subscription begin?

Your subscription begins when you use your Bright Horizons FastTrack approval code to create an account. You must begin your program by December 31, 2020.

How will I know my subscription is about to expire?

The Bright Horizons FastTrack site features a dashboard where account details are visible to the participant. Through this dashboard, you can see when your subscription expires.

Are there any out-of-pocket costs associated with the Education Boost program?

Your employer will automatically cover the cost of the Education Boost program. No reimbursement is necessary! E-textbooks, tutoring, and study guides are all included in your subscription membership provided by your employer. Access to Education Boost webinars are also free-of-charge.

Why do I need to select a degree program to take courses? And what degree programs are available through Bright Horizons FastTrack?

Your Education Boost program allows you to take general education courses through Bright Horizons FastTrack with the goal of getting you closer to completing your bachelor's degree. In order to make sure you are taking the right courses, a degree program must be selected when you register for Bright Horizons FastTrack. All degree programs available as part of Bright Horizons FastTrack can be found in the appendix.

After you select the degree you want to earn, you will then need to select your destination school from the list of partner schools available through Bright Horizons FastTrack. The FastTrack system will then automatically map selected courses for you based on your chosen degree program at that school to ensure maximum course credit.

What if I do not want to earn my degree from any of Bright Horizons FastTrack partner schools?

Credits earned via Bright Horizons FastTrack during your 4-month subscription can be transferred to the college of your choice – you are not required to attend or follow-through on your degree program with the Bright Horizons education partners. American Council on Education (ACE) CREDIT has evaluated and recommended Bright Horizons FastTrack courses, powered by StraighterLine, for credit. More than 2,000 colleges and universities consider ACE CREDIT recommendations in determining the applicability to their schools course and degree programs. With these ACE recommendations, more than 400 other colleges and universities have accepted Bright Horizons FastTrack courses for credit. You may speak with a Bright Horizons FastTrack Student Support Advisor for more information by calling (888) 970-9422.

What courses are available through Bright Horizons FastTrack?

Bright Horizons FastTrack offers more than 30 courses through your Education Boost program. Please see the appendix for a full list of courses.

How long does it take to complete a course?

Each course is designed for approximately 75 hours of study time. You can take as many courses at a time as you want.

How will I be graded?

Grading varies by course but typically includes a mixture of exams, quizzes, and essays. It's also common for courses to include a series of ungraded assignments. StraighterLine provides a letter and number grade for each course. Colleges have their own policies with respect to how and whether they'll post grades for transferred coursework. You should check with the college you plan to attend to determine its specific grade-posting policies. Your StraighterLine transcript will reflect the percentage score and corresponding grade as set forth below. Please note a grade of at least 70% is required for ACE CREDIT recommendation or credit recognition at most StraighterLine partner colleges. ACE transcripts reflect P/F (Pass/Fail) only. Please note that grades do not need to be submitted to your employer.

SCORE	GRADE
90-100	A
80-89	B
70-79	C
60-69	D
Below 60	F

Appendix

Course options available as part of Bright Horizons FastTrack:

- Accounting I
- Accounting II
- American Government
- Anatomy & Physiology I
- Anatomy & Physiology II
- Business Communication
- Business Ethics
- Business Law
- Business Statistics
- College Algebra
- Cultural Anthropology
- General Chemistry I
- Introduction to Biology
- Introduction to Business
- Introduction to Communication
- Introduction to Criminal Justice
- Introduction to Environmental Science
- Introduction to Nutrition
- Introduction to Personal Computer Maintenance (COMPTIA A+)
- Introduction to Psychology
- Introduction to Religion
- Introduction to Sociology
- Macroeconomics
- Managerial Accounting
- Medical Terminology
- Organizational Behavior
- Personal Finance
- Pharmacology
- Precalculus
- Principles of Management
- Student Success
- US History I
- US History II
- Western Civilization I
- Western Civilization II

Degree program options available as part of Bright Horizons

FastTrack:

- Accounting
- Business Management
- Human Resource Management
- Information Technology (IT)
- Interdisciplinary Professional Studies
- Management Information Systems and Business Analytics
- Marketing
- Organizational Leadership
- Project Management/Business Management
- Business Administration
- Communication Studies
- Computer Networks and Cybersecurity
- Computer Science
- Cybersecurity Management and Policy
- Digital Media and Web Technology
- English
- Finance
- Gerontology and Aging Services
- Graphic Communication
- Health Services Management
- History
- Homeland Security
- Humanities
- Information Systems Management
- Laboratory Management
- Management Studies
- Nursing for Registered Nurses
- Nursing RN-BSN
- Political Science
- Psychology
- Software Development
- Communications
- Computer Information Systems
- Health Studies
- Healthcare Management
- Information Technology
- Marketing in Business Administration
- Public Health
- Cloud and Systems Administration
- Healthcare Administration/Management
- IT Management
- Network Operations and Security
- Early Childhood Studies